WHAT WE DO

Research, engage & consult
Improve our services and better inform our decisions. Through research introduce innovation to the sport, data collection and broad consultation.

Set standards & policies
Develop, review and update regulations, policies and standards that promote the highest welfare and integrity outcomes.

Inform, educate & support compliance
Raise awareness and understanding of the standards, policies and consequences and available support services for industry to comply.

Provide services
Establish capabilities and manage resources to best service the industry and support best practice by participants.

Monitor compliance
Proactively and consistently monitor, review and assess compliance and adopting evidence-based models to make decisions and appropriate adjustments.

Administer rules
Enforce rules and policies in a fair and timely manner.

2024-2027 STRATEGIC PRIORITIES

WELFARE
We will ensure the highest animal welfare standards for the industry.

INTEGRITY
We will ensure high integrity standards are enforced and maintain the Commission as a trusted and impartial regulator.

CAPABILITY
We will strive to be an exemplary organisation and an outstanding employer.

ENGAGEMENT
We will foster understanding by engagement, collaboration and consultation.

ASSURANCE
We will promote trust and confidence in the Commission and the industry.
We will provide public access to reports and decisions to support our commitment to transparency and information sharing.

2024-2027 PROGRAM OF WORK

	WELFARE	INTEGRITY	CAPABILITY	ENGAGEMENT	ASSURANCE
YEAR 1	• Design welfare assessment tool. • Expand the use of eTrac to other jurisdictions. • Roll out of nose print technology in NSW. • Review and design hot weather policy in response to climate change.	• Roll out and increase uptake of Race Well app. • Implement swabbing policy. • Enhance registration requirements, including implementation of tiered registration policy.	• Develop career pathways for vets and stewards. • Roll out improved rostering system. • Review steward workforce management. • Elevate data and analytics capability. • Provide mandatory Public Interest Disclosure training for staff.	• Strengthen professional development requirements with GRNSW. • Launch updated website. • Develop new stakeholder engagement plan. • Develop stakeholder communication strategy.	• Design industry data and insights program. • Promote race injury reduction initiatives. • Strengthen disaster management plan. • Design greyhound welfare research program.
YEAR 2	• Implement welfare assessment tool. • Roll out of nose print technology to other jurisdictions.	• Implement Power BI dashboard integration with eTrac. • Design and build new rehoming module in eTrac.	• Implement frontline worker cost reduction measures.	• Maintain ongoing stakeholder engagement.	• Implement industry data and insights program. • Commence greyhound welfare research program. • Conduct public perception survey.
YEAR 3	• Strengthen monitoring of kennel capacity.		• Upgrade technology assets to suit business needs. • Provide statutory training to staff.		• Expand greyhound welfare research program.

Our vision is to deliver a trusted and respected sport

Integrity

Trust

Service

Accountability